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Tender Type		Open T		-	m of contract		Buy			
Tender Catego	-	Service	S		of Covers		2			
General Techni Evaluation Allo		No			mWise Technical Aluation Allowed		No			
Payment Mode		Not Ap	plicable	Is I BO	Multi Currency Allo Q	wed For	No			
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Cover Detail	s. No.	Of Cov	vers - 2							
Cover No				Docu	ment Type			Description		
1			.pdf				DULY SIGNED AND SEALED COPY OF SCANNED DOCUMENTS AS PER PREQUALIFICATION CRITERIA 3			
				.pdf				UPLOAD ALL OTHER IMPORTANT DOCUMEN AS PER TENDER		
2	Finar	ice		.xls				PRICE SCHEDULE		
Tender Fee I	Details	, [Tota	al Fee in ₹ * - 0.0	01	EMD Fee Detai	ls				
Tender Fee in ३					EMD Amount in ₹		EI	MD through	Nc	
Fee Payable To			Fee Payable At	Nil				G/ST or EMD kemption Allov	ved	
Tender Fee Exemption	N	D			EMD Fee Type	fixed	EI	MD Percentage	NA	1
Allowed					EMD Payable To	Nil	EI	MD Payable At	Ni	1
<u>Work /Item(</u>	<u>(s)</u>						Clicl	k to view modific	ation h	ist
Title			AIM CUM ACCIDENTAL							
Work Description			AIM CUM ACCIDENTAL		NCE POLICY					
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						Period Of Wor (Days)	'k	
Location		PRAYAGRAJ	Pincode		211015	Pre Bid Meeti	ng Place	NA
Pre Bid Meeti Address	ng	NA	Pre Bid Me	eting Date	NA	Bid Opening P	lace	IIIT ALLAHABAD
Should Allow Tender	NDA	No	Allow Pref Bidder	erential	No			·
Critical Dat	:es							
Publish Date			29-Jun-202	22 06:00 PM	<b>Bid Opening</b>	Date	21-Jul-2	2022 04:00 PM
Document Download / Sale Start Date		29-Jun-2022 06:00 PM		Document Download / Sale End Date		20-Jul-3	2022 12:00 PM	
<b>Clarification</b>	Start	Date	29-Jun-202	22 06:00 PM	Clarification	End Date	13-Jul-2	2022 10:00 AM
Bid Submissio	on Sta	art Date	29-Jun-202	22 06:00 PM	Bid Submissi	on End Date	20-Jul-2	2022 12:00 PM
Tender Doc	ume	ents						
NIT Document S.No Document Nam		ne		Description			Document Size (in KB)	
	1	Tendernotice_1.p	odf	Т	ENDER DOCUMEN	TS		805.0
Work Item Documents	S.No	Document Type	e	Document	Name	Description		Document

Documents	S.No	Document Type	Document Name	Description	Document Size (in KB)	
	1	BOQ	BOQ_734217.xls	PRICE SCHEDULE	324.50	
	2	Tender Documents	TENDERDOC.pdf	TENDER DOCUMENTS	792.82	

Auto Extension Corrigendum Properties for Tender						
Iteration No. of bids required for bid opening a tender Tender gets extended to No. of days						
1.	2	10				
2.	2	7				
3.	2	5				

# **Bid Openers List**

S.No	Bid Opener Login Id	Bid Opener Name	Certificate Name
1.	sanjaykumar@iiita.ac.in	Sanjay Kumar	Sanjay Kumar
2.	jayant@iiita.ac.in	Jayant Biswas	JAYANT BISWAS
3.	rkjena@iiita.ac.in	Rajendra Kumar Jena	rajendra kumar jena

GeMARPTS Details	<u>i</u>			
GeMARPTS ID		KRREY2VGDX21		
Description		MEDICLAIM-CUM ACCIDENT	AL INSURANCE POLICY (MCAIP)	
Report Initiated On		29-Jun-2022		
Valid Until		29-Jul-2022		
Tender Properties Auto Tendering Process allowed	No		Show Technical bid status	Yes
Show Finance bid status	Yes		Show Bids Details	Yes
BoQ Comparative Chart model	Normal		BoQ Compartive chart decimal places	2
	L		Form Based BoQ	No

BoQ Comparative Cha Rank Type	art
Tender Inviting	Authority
Name	AR PURCHASE
Address	AR PURCHASE IIIT ALLAHABAD
Tender Creator	Details
Created By	NIRANJAN KUMAR
Designation	Assistant Registrar(Purchase)
Created Date	29-Jun-2022 04:19 PM



**Ref. No.:** IIIT-A/SP/1086/1633 / 2022 Date: June, 29 2022

#### NOTICE INVITING TENDER (E-PROCUREMENT MODE)

#### INDIAN INSTITUTE OF INFORMATION TECHNOLOGY, ALLAHABAD STUDENTS' MEDICLAIM-CUM ACCIDENTAL INSURANCE POLICY (MCAIP)

 E-bids are invited through Central Public Procurement Portal (CPPP) under Two-bid system for the form General Insurance Companies (Licensed and Registered with IRDA) dealing with Health Insurance for implementation of "Indian Institute of Technology Students' MEDICLAIM-CUM ACCIDENTAL INSURANCE POLICY (MCAIP)" for approximately 2000 students on Pan India basis. The complete Bid document may be downloaded from CPPP and IIITA website (www.iiita.ac.in). Physical bids will not be accepted.

# TENDER SCHEDULE

Date of issue/publishing	:	29/06/2022
Document download/sale start date	:	29/06/2022
Document download/sale end date	:	20/07/2022 (12.00 noon)
-Last date and time for uploading	:	20/07/2022 (12.00 noon)
bids		
Last date and time for receipt of	:	13/07/2022 (10.00 am)
queries		
Date of issuing corrigendum, if any	:	15/07/2022 (10.00 am)
Date and time of Technical Bid	:	21/07/2022 (04.00 pm)
opening		
Date and time of Price Bid opening	:	Will be informed later
Number of covers	:	2
Bid validity period	:	90 days from the date of opening of Technical
		Bid
Address for communication	:	Jt. Registrar (Store &Purchase), IIIT
		Allahabad, Jhalwa, Prayagraj – 211015
Contact number	:	Tel: 0532-2922051
Email address	:	Bidder may submit their
		Queries/Clarification, if any, latest by
		13/07/2022 (10.00 am) through cpp portal.
		Queries/Clarification sent to any Email ID
		will not be entertained.
		will not be entertained.

**Note:** If any of the above days happens to be an IIITA holiday, the next working day shall be implied.



- Complete Bidding document is available in Government of India's E-tender website. The bids should be submitted through the same website (<u>https://eprocure.gov.in/eprocure/app</u>). All amendments, time extension, clarifications etc. will be uploaded in the CPPP website and www.iiita.ac.in and it will not be published in newspapers.
- 3. Bidders should regularly visit the above websites to keep themselves updated.
- 4. Bidder may note that Bid shall be submitted on the basis of "ZERO DEVIATION" and shall be in full compliance to the requirements of Bidding Document, failing which bid shall be considered as non-responsive and may be liable for rejection.
- 5. The Director of IIIT-Allahabad reserves the right to reject any or all the bids, or cancel the tender, without assigning any reason and the decision of the Director; IIIT-Allahabad shall be final and binding.

**Store & Purchase Section** 



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# **1** INSTRUCTIONS FOR ONLINE BID SUBMISSION

As per the directives of Department of Expenditure, this tender document has been published on the Central Public Procurement Portal (URL:<u>http://eprocure.gov.in/eprocure/app</u>). The bidders are required to submit soft copies of their bids electronically on the CPP Portal, using valid Digital Signature Certificates. The instructions given below are meant to assist the bidder in registering on the CPP Portal, prepare their bids in accordance with the requirements and submitting their bids online on the CPP Portal. More information useful for submitting online bids on the CPP Portal may be obtained at: <u>http://eprocure.gov.in/eprocure/app</u>.

# 1.1 **REGISTRATION**

- 1.1.1 Bidders are required to enroll on the e-Procurement module of the Central Public Procurement Portal (URL: <u>http://eprocure.gov.in/eprocure/app</u>) by clicking on the link "Click here to Enroll". Enrolment on the CPP Portal is free of charge.
- 1.1.2 As part of the enrolment process, the bidder will be required to choose a unique username and assign a password for their accounts.
- 1.1.3 Bidders are advised to register their valid email address and mobile numbers as part of the registration process. These would be used for any communication from the CPP Portal.
- 1.1.4 Upon enrolment, the bidders will be required to register their valid Digital Signature Certificate (Class II or Class III Certificates with signing key usage) issued by any Certifying Authority recognized by CCA India (e.g. Sify / TCS / nCode / eMudhra / Capricon etc.), with their profile.
- 1.1.5 Only one valid DSC should be registered by a bidder. Please note that the bidders are responsible to ensure that they do not lend their DSCs to others which may lead to misuse.
- 1.1.6 Bidder then logs in to the site through the secured log-in by entering their user ID / password and the password of the DSC / e-Token.

# 1.2 SEARCHING FOR QUOTATION /TENDER DOCUMENTS

- 1.2.1 There are various search options built in the CPP Portal, to facilitate bidder to search active Tender by several parameters. These parameters could include tender ID, organization name, location, date, value, etc. There is also an option of advanced search for tender, wherein the bidder may combine a number of search parameters such as organization name, form of contract, location, date, other keywords etc. to search for a tender published on the CPP Portal.
- 1.2.2 Once the bidder has selected the tender they are interested in, they may download the required documents schedules. These tender can be moved to the respective 'My Tender' folder. This would enable the CPP Portal to intimate the bidder through SMS / e-mail in case there is any corrigendum issued to the Tender document.
- 1.2.3 The bidder should make a note of the unique Tender ID assigned to each Tender, in case they want to obtain any clarification / help from the Helpdesk.

#### 1.3 **PREPARATION OF BIDS**

1.3.1 Bidder should take into account any corrigendum published on the Tender document before submitting their bids.



- 1.3.2 Please go through the Tender / Tender advertisement and the Tender document carefully to understand the documents required to be submitted as part of the bid. Please note the number of covers in which the bid documents have to be submitted, the number of documents including the names and content of each of the document that need to be submitted. Any deviations from these may lead to rejection of the bid.
- 1.3.3 Bidder, in advance, should get ready the bid documents to be submitted as indicated in the Quotation document / schedule and generally, they can be in PDF / XLS / RAR / DWF formats. Bid documents may be scanned with 100 dpi with black and white option.
- 1.3.4 To avoid the time and effort required in uploading the same set of standard documents which are required to be submitted as a part of every bid, a provision of uploading such standard documents (e.g. PAN card copy, annual reports, auditor certificates etc.) has been provided to the bidder. Bidder can use "My Space" area available to them to upload such documents. These documents may be directly submitted from the "My Space" area while submitting a bid, and need not be uploaded again and again. This will lead to a reduction in the time required for bid submission process.

# 1.4 SUBMISSION OF BIDS

- 1.4.1 Bidder should log into the site well in advance for bid submission so that he/she upload the bid in time i.e. on or before the bid submission time. Bidder will be responsible for any delay due to other issues.
- 1.4.2 The bidder has to digitally sign and upload the required bid documents one by one as indicated in the Tender document.
- 1.4.3 A standard BoQ format has been provided with the Tender document to be filled by all the bidder. Bidders are requested to note that they should necessarily submit their financial bids in the format provided and no other format is acceptable. Bidder are required to download the BOQ file, open it and **complete the white colored** (**unprotected**) **cells** with their respective financial quotes and other details (such as name of the bidder). No other cells should be changed. Once the details have been completed, the bidder should save it and submit it online, without changing the filename. If the BOQ file is found to be modified by the bidder, the bid will be rejected.

OR

In some cases, Financial Bids can be submitted in RAR format as well (in lieu of BOQ).

- 1.4.4 The server time (which is displayed on the bidder' dashboard) will be considered as the standard time for referencing the deadlines for submission of the bids by the bidder, opening of bids etc. The bidder should follow this time during bid submission.
- 1.4.5 All the documents being submitted by the bidder would be encrypted using PKI encryption techniques to ensure the secrecy of the data. The data entered cannot be viewed by unauthorized persons until the time of bid opening. The confidentiality of the bids is maintained using the secured Socket Layer 128bit encryption technology. Data storage encryption of sensitive fields is done.
- 1.4.6 The uploaded Tender documents become readable only after the Tender opening by the authorized bid openers.



- 1.4.7 Upon the successful and timely submission of bids, the portal will give a successful bid submission message & a bid summary will be displayed with the bid no. and the date & time of submission of the bid with all other relevant details.
- 1.4.8 Kindly add scanned PDF of all relevant documents duly signed in a single PDF file of compliance sheet.

### 1.5 ASSISTANCE TO BIDDER

- 1.5.1 Any queries relating to the Tender document and the terms and conditions contained therein should be addressed to the Tender Inviting Authority for a Tender or the relevant contact person indicated in the Tender.
- 1.5.2 Any queries relating to the process of online bid submission or queries relating to CPP Portal in general may be directed to the 24x7 CPP Portal Helpdesk. The contact number for the helpdesk is 1800 233 7315.

#### 1.6 GENERAL INSTRUCTIONS TO THE BIDDER

- 1.6.1 The Tender will be received online through portal http://eprocure.gov.in/eprocure/app. In the Technical Bids, the bidder is required to upload all the documents in .pdf format.
- 1.6.2 Possession of a Valid Class- III Digital Signature Certificate (DSC) in the form of smart card/e- token in the company's name is a prerequisite for registration and participating in the bid submission activities through https://eprocure.gov.in/eprocure/app. Digital Signature Certificates can be obtained from the authorized certifying agencies, details of which are available in the web site https://eprocure.gov.in/eprocure/app under the link "Information about DSC".

#### 1.7 COST OF BIDDING DOCUMENTS

1.7.1 The vendor (bidder) shall bear all costs associated with the preparation and submission of its bid and IIIT-A will in no case be held responsible or liable for the costs, regardless of the conduct or outcome of the bidding process.



# **2** GENERAL CONDITIONS OF CONTRACT

- 2.1 Bidder must quote their rates exclusive of all taxes and duties. Taxes applicable may be quoted separately giving full details.
- 2.2 For the Bidding/ Tender Document Purposes, Indian institute of information Technology, Allahabad shall be referred to as 'Institute' and the Bidder/ Successful Bidder shall be referred to as 'Contractor and / or Bidder or Tenderer / Supplier/ Vendor'.
- 2.3 While all efforts have been made to avoid errors in the drafting of the tender documents, the Bidder is advised to check the same carefully. No claim on account of any errors detected in the tender documents shall be entertained.
- 2.4 The bidder shall submit the copy of the authorization letter/Power of Attorney as the proof of authorization for signing on behalf of the Bidder.
- 2.5 All Bidders are hereby explicitly informed that conditional offers or offers with deviations from the conditions of Contract, the bids not meeting the minimum eligibility criteria, Technical Bids not accompanied in the tender documents are liable to be rejected.
- 2.6 The Parties to the Contract/Agreement shall be the successful bidder (to whom the Services has been awarded) and the Institute, IIIT-Allahabad.
- 2.7 For all purposes of the contract including arbitration there under, the address of the bidder mentioned in the bid shall be final unless the bidder notifies any change of address by a separate letter sent by registered post with acknowledgement due to IIIT-Allahabad. The bidder shall be solely responsible for the consequences of any omission or error to notify any change of address in the aforesaid manner.
- 2.8 Each page in the bid document must be numbered properly and duly signed & sealed by the bidder. Submit the tender document as per Instruction for Online Bid Submission.
- 2.9 The date fixed for opening of bids, if subsequently declared as holiday by the Government, the revised date of schedule will be notified. However, in absence of such notification, the bids will be opened on next working date, the time remaining unaltered.
- 2.10 In preparing the financial bids, bidders are expected to take into account the requirements and conditions laid down in this Tender document. The financial bids should be uploaded online as per the specified ".xls" format i.e. Price Bid in Excel sheet attached as '.xls' with the tender and based on the scope of work, service conditions and other terms of the Tender document. It should include all costs associated with the Terms of Reference/Scope of Work of the assignment.
- 2.11 Quoted rate should be valid as asked in "Tender Schedule".
- 2.12 All figures etc. must be in English Language only.
- 2.13 The lowest rate will not be the basis of claim to get the order.
- 2.14 Director, Indian Institute of Information Technology, Allahabad reserves the right to reject or accept any tender.
- 2.15 Director, Indian Institute of Information Technology, Allahabad reserves the right to alter/modify any or all conditions of this tender notice.
- 2.16 Any conditional tender will not be accepted.
- 2.17 Tenderer should take into account any corrigendum published on the tender document before submitting their bids. All such corrigendum will be placed on Central Public Procurement Portal as well as IIIT-A website www.iiita.ac.in. Intending tenderers are advised to visit www.iiita.ac.in and https://eprocure.gov.in



for regular update, if any, till the closing date of tender for any corrigendum/addendum/amendment. IIITA will not be responsible for ignorance of corrigendum.

- 2.18 Rate should be quoted in BOQ in cover 2 (price offer or Financial bid).
- 2.19 The tenderer who submits false, forged or fabricated documents or conceals facts with intention to win over the tender or procure purchase order; Firm/Company shall be liable for blacklisting for a period of not Less than 2 years. The firm shall also be liable for Legal action depending on the facts & circumstances of the case.
- 2.20 If the Insurance Company fails to execute the work order and informs IIITA about its inability to execute the order and non-compliance of the work order, Company shall be liable for blacklisting for a period of not less than 2 years.
- 2.21 Indian Institute of Information Technology reserves the right to amend or withdraw any of the terms and conditions contained in the Tender Document or to reject any or all tenders without giving any notice or assigning any reason or to cancel the tender. The decision of Director IIIT-Allahabad shall be final and binding on all.
- 2.22 All disputes are subject to Jurisdiction of Allahabad Courts.
- 2.23 May feel free to contact Purchase Section through email id info.purchase@iiita.ac.in for any queries (Ph: 0532-2922051)



# 3. PREQUALIFICATION CRITERIA FOR BIDDER

# 1. Qualifying Requirements for the Insurance Companies

- a) The bidder should be a registered Indian Insurer in accordance with the Insurance Act, (registered and licensed by IRDA (Insurance Regulatory Development Authority) as Medical/Health Insurer and should have a license to carry out Medical insurance business on a Pan India basis. Guideline issued by IRDA/TAC from time to time with regard to Insurer's responsibility & liability towards insured, shall be automatically applicable to this Insurance contract to the extent stipulated by IIIT-A.
- b) The Insurance Company shall be in the Medical Insurance business in India at least for three years as on scheduled date of tender opening. The turnover in the medical insurance business during each of the last three financial years (FY 2018-19 to FY 2020-21) should have been Rs.15 crore or higher.
- c) The Insurance Company should be having Medical insurance participation in a minimum of three major companies/institutions/organizations etc. Major Institutions here implies at least 1500 insured students or more. (Documentary evidence to be furnished) during
- the last three years i.e. 2021, 2020 & 2019.
  - d) Tenderer has to submit declaration along with unpriced technical bid (Part-1) stating that they have not been Black-Listed/De-listed or are put to any holiday by any Indian Institutional Agency/Government Department/Public Sector Undertaking in the last three years. In case they have been black listed by any of the Institutions, details of the same has to be furnished. Moreover, no restraint order has been passed by the competent court of law.
- 2. Offers shall be submitted with proper documentary evidence to substantiate fulfillment of the qualifying requirements as specified above.
- 3. Notwithstanding anything stated above, IIIT-A reserves the right to assess the Medical Insurer's capacity and capability to perform the Medical Insurance business should the circumstances warrant or such an assessment is thought to be carried out in the overall interest of IIIT-A. If required, the past performance of the insurers may be taken into consideration for evaluation of offers to award & distribute the medical insurance business.
- 4. The Institute shall have absolute right to consider or not consider any of the bidder / Insurance Company.

#### 5. Canvassing, Fraud and Corrupt practices

- a) Bidders are hereby informed that canvassing in any form for influencing the process of notification of award would result in disqualification of the Bidder. Further, they shall observe the highest standard of ethics and will not indulge in any corrupt, fraudulent, coercive, undesirable or restrictive practices, as the case may be.
- b) **"Corrupt practice"** means the offering, giving, receiving or soliciting of anything of value to influence the action of the public official. **"Fraudulent practice"** means a misrepresentation of facts in order to influence Tender process or an execution of a contract to the detriment of the scheme and includes collusive practice among bidding Insurers/Authorized Representative (prior to or after bid submission) designed to establish bid



prices at artificially non-competitive levels and to deprive the scheme the benefit of free and open competition;

c) IIIT-A will reject a proposal for award if it determines that the Insurer/Insurers have engaged in corrupt or fraudulent practices.

# 6. Bid Evaluation Process

- a) IIIT-A may opt for any or none of the policy based on the premium quotes received. The evaluation of financial bids shall be done on L-1 basis among all the companies that qualify the technical bid. Rates to be quoted are inclusive of the Goods and Services Tax (GST). GST applicable shall be as per the prevailing rates. In case of two companies with same premium rates the company which provides more coverage will be selected.
- b) Technical bids would be evaluated by a committee constituted for this purpose. The bidder should satisfy all the essential conditions as per tender documents.
- c) Notwithstanding anything contained in this document, the acceptance of tender will rest with IIIT-A and IIIT-A reserves full right to reject any or all tenders without assigning any reason whatsoever.

# 7. Disputes

In respect of all tender conditions, and / or any matter connected therewith the decision of IIIT-A shall be final and binding. In the event of any dispute arising out of the tender, such dispute would be subject to the jurisdiction of the Prayagraj Courts only.

In case of dispute of any claim, a committee consisting of the representative of the insurance company and IIIT-A will be set-up to resolve the dispute. However, this arrangement does not preclude the members to approach the regulatory authorities.

Finally, all disputes or difference arising out of this tender, terms & conditions or any matter relation to this tender shall be resolved through arbitration. The Director of Institute or his nominee shall be sole arbitrator who will decide the dispute as per the provision of The Arbitrator & Conciliation Act 1996.

#### 8. General Conditions

- a) Each page of the bid shall be signed by a representative legally authorized to enter into commitment on behalf of the bidder. Tenders received without signatures shall be summarily rejected.
- b) Insurer/Bidder/Tenderer shall mean the company who submits the tender and enters into contract with IIIT-A and shall include their executors, administrators, and successors and permitted assignees.
- c) It may be noted that no advisor/broker is involved in the tender.
- d) If TPA services being offered by the Insurance Company, it should provide a 24x7 telephone facility to cater to all the members. Nature of non-empanelled hospitals where expenses are reimbursable in case of emergency treatment.



e) Confidentiality of all IIIT-A information/documents to be ensured at all times.

# 9. Essential Conditions:

Number of students to be covered under Medical Insurance: Approximately 2000 students

a) Cashless facility up to the assured amount in all empanelled hospitals of the insurer across India. List of the empanelled hospitals in Prayagraj and other major cities should be included.

- b) All India coverage in terms of non- empanelled hospitals, i.e., All Hospitals of State/ CGHS recognized/public undertaking/ autonomous bodies/municipal bodies/private hospitals etc across India shall also be eligible for reimbursement/settlement of the medical bills.
- c) Procedure for bill processing and the documents required for the same
- d) Coverage from day one for new students (i.e. from the date of their admission in IIIT-A).
- e) Coverage for pre and post hospitalization and reimbursement of bills for a minimum of 60 days
- f) Coverage for pre existing diseases
- g) Coverage for fixed Ambulance Charges and Room rent @2% of sum assured
- h) Coverage for medicines, pathological and radiological tests
- i) Reimbursement of the bills from buffer amount

#### **10. Operation of the Policy**

- a) During the validity of the current policy, no revision in premium shall be considered by IIIT-A on the basis of actual claim ratio or any enhancement in the premium pointed out by any statutory or other authority. The Premium to include cost of services offered by Third Party Administrator (TPA) for all claims settled by the insurance company.
- b) The period of insurance contract will be for one year from the effective date of award of contract which may further be extended by one more year on the discretion and review of the competent authority of the Institute. In case the insurance company wants to modify the premium for the extended period i.e., beyond one year, it has to give a notice of at least 4 months prior to the expiry of the current contract period. The terms and conditions regarding the premium may be reviewed in parlance with the norms applicable and enforced by IRDA and regulatory bodies.
- c) Premium shall be paid on annual basis. In case students join in between the Academic year (AY) then their premium will be reduced at prorata basis.
- d) The insurance company will have no right to reject membership of a student as defined by IIIT-A whose membership has been approved by IIIT-A.
- e) Once assigned the medical insurance for any given period, the insurance company shall have



no right to unilaterally terminate the operation of the policy during this period. In case the insurance company fails to provide the service (implying reimbursements) to the community at large (not referring to odd individual disputed claims) for a period of time of say two months as per the terms of this agreement, IIIT-A reserves the right to levy a penalty of 100% on all premiums paid.

- f) The policy shall cover all the students of the Institute. The number and name of newly admitted students and the existing students of previous years shall be informed by the Institute after admissions in odd semester of each Academic Year, and newly admitted students after even semester students.
- g) The list of graduating students will be shared with the Insurer at once the list is prepared.
- h) In case of usage of corporate buffer, the Insurer should seek the proper approval of the competent authority of the Institute.
- i) In case the insured obtains treatment from a non-network hospital during emergency, the claim shall be reimbursed as per terms of the contract.
- j) For all claims (other than cashless ones) the claim would be expected to be submitted to the insurance company directly by the student within 45 days of discharge from the hospital. Such claim should be settled within 30 days of submission and payment will be made directly to the insured. An interest of 2% per month on the reimbursement amount has to be paid by Insurance Company to the Student for any delay in reimbursement.
- k) The insurance company shall arrange to issue membership card to each insured person/spouse directly at their cost. The insurance company needs to ensure that any student with their valid identity card issued by IIIT-A should get treatment for all emergency cases at various network hospitals without any difficulty.



#### **ANNEXURE-I**

# INDIAN INSTITUTE OF INFORMATION TECHNOLOGY, ALLAHABAD PRAYAGRAJ-211015

# **DECLARATION SHEET**

I,

\_hereby

certify that all the information and data furnished by me with regard to this tender specifications are true and complete to the best of my knowledge. I have gone through the specification, conditions and stipulations in details and agree to comply with the requirements and intent of specification.

I, further certify that I am the duly authorized representative of the under mentioned tenderer.

I, further certify that my company meets all the conditions of eligibility criteria laid down to take part in the tender.

I, further specifically certify that my company meets/is having Medical Insurance participation in minimum three major companies/ institutions/ organizations etc in the last five years. {Clause 1(c) of **Annexure –I**}.

I, further specifically certify that my company has not been Black Listed/De Listed or put to any Holiday by any Institutional Agency/ Govt. Department/ Public Sector Undertaking in the last three years. {Clause 1(d) of **Annexure-I**}.



#### **ANNEXURE-II**

# INDIAN INSTITUTE OF INFORMATION TECHNOLOGY, ALLAHABAD PRAYAGRAJ-211015

#### CERTIFICATE OF DECLARATION FOR CONFIRMATION OF IRDA GUIDELINES

I,\_\_\_\_\_\_he reby certify that our offer no. \_\_\_\_\_\_dated \_\_\_\_Against tender specification No. \_\_\_\_\_\_does not amount to any breach of IRDA guidelines. I further confirm that in the event of disclosure at a later stage that the same are not in line with IRDA Guidelines and IIIT-A is put to any disadvantage or face cancellation of the Policy or any claim becomes substandard/untenable, the whole liabilities arising out of this shall lie squarely on us.

I, further certify that I am the duly authorized representative of the Insurer and competent to agree as above.



**ANNEXURE-III** 

# INDIAN INSTITUTE OF INFORMATION TECHNOLOGY, ALLAHABAD PRAYAGRAJ-211015

# **RELATIONSHIP CERTIFICATE**

This is to certify that none of my relative is an employee of Indian Institute of Information Technology, Allahabad.

Authorized Signatory of IIIT-Allahabad

**Signature of Authorized Person** 



#### **ANNEXURE - A**

# INDIAN INSTITUTE OF INFORMATION TECHNOLOGY, ALLAHABAD PRAYAGRAJ-211015

# TECHNICAL BID

This technical bid consists of two parts:

**Part I:** This is the checklist of essential conditions to be satisfied as per IIIT-A requirements. **Part II:** This is the checklist of desirable disclosures to be informed as per IIIT-A requirements. **Bidder should support documentary evidence to support their claims**.

#### **Part- I: Essential Conditions**

Technical bids would be evaluated by a committee constituted for this purpose. Whether a bidder qualifies or not would depend on the following factors:

Sl.	Item	Yes/No	Page No. of
No.			the
			submitted
1	Cashlass fasility up to the assured amount in all amounalled		document
1	Cashless facility up to the assured amount in all empanelled		
	hospitals across India. List of the empanelled hospitals in		
-	Prayagraj and other major cities should be included.		
2.	All India coverage in terms of non-empanelled hospitals(Not		
	in network of the insurance company), i.e., All Hospitals of		
	State/CGHS recognized/public undertaking/autonomous		
	bodies/municipal bodies/private hospitals etc across India		
	shall also be eligible for reimbursement/settlement of the		
	medical bills.		
	Kindly provide the procedure for bill processing and the		
	documents required for the same.		
3.	Coverage from day one for new students (i.e. from the date of		
	their admission in IIIT-A)		
4.	Coverage for pre and post hospitalization and reimbursement		
	of bills for a minimum of 60 days.		
5.	Coverage for pre existing diseases		
6.	Coverage for Fixed Ambulance Charges and Room rent @2%		
	of the sum assured		
7.	Coverage for medicines, pathological and radiological tests		
8.	Reimbursement of the bills from buffer amount		
9.	Facility to top-up the buffer amount, when the insured buffer		
	is exhausted		



#### Part- II: Desirable Disclosures

Technical bids would be evaluated by a committee constituted for this purpose. Whether a bidder qualifies or not would depend on the following desirable factors (Please supply separate annexure highlighting the section of your tender document which explicitly addresses these:

Sl.	Item	Reference
No.		
1.	Duration and name of major academic institutions, public and private sector undertakings etc. where health/medical insurance are provided by you.	
2.	All India, Claim to settlement ratio of the company for health insurance cases. Also mention the Claim to settlement ratio of the company for health insurance cases of Uttar Pradesh. (If available)	
3.	List of surgeries/ailments that are covered under the day care procedures.	
4.	Bill preparation charges (If any)	
5.	Will the Insurance Company send their representative at least once in a week to IIIT-A for collection of claims and timely settlement?	
6.	Ceilings (if any) within the insured amount under individual expense heads (like ambulance, room rent, pathological/radiological test etc.)	
7.	Other terms & conditions not included in the factors listed above.	



#### <u>ANNEXURE – B</u>

# INDIAN INSTITUTE OF INFORMATION TECHNOLOGY, ALLAHABAD PRAYAGRAJ-201015

# FINANCIAL BID

Please quote the Insurance premium in following format

Sum Insured for Health Coverage (in INR)	Sum Insured for death due to Accident/ Pandemic/epidemic or Permanent Disability of the Student (in INR)	Sum Insured for Partial Disability of Student	Sum Insured for death due to Accident/ Pandemic/epidemic or Permanent Disability of the Guardian (in INR)	Buffer Amount (in INR)	Per student Premium for 1 year* (in INR)
2.0 Lakh	10 Lakh	As per IRDA guidelines	10 Lakh	20 Lakhs	

\*Total premium to be quoted should be inclusive of GST.

Please note the following:

- 1. Identical coverage has to be made available from the day one of joining, though the premium paid may be based on the fractional period covered. The students leaving before completing an academic year shall also enjoy the insurance coverage for the entire academic year with a condition that they can only avail the basic insurance cover and not the buffer.
- 2. Separately attach a bid and state whether the following expenses are covered in the health insurance or not. If not, kindly quote the rate to add them on a-la-carte basis in the package.

Sl. No.	Item	Covered/Not, If not, a-la-carte rate (inclusive of GST) for the same.
1	Bronchial Asthma cases	
2	Investigations for cancer cases like PET scan	
3	All psychiatric and psychosomatic disorders	
4	Extraneous charges made by hospitals like nursing charges, diet fees	
	etc.	
5	Ventilator and other life support service covered in ICU/CCU/NICU	
6	Alternate referral during the course of action covered	
7	Treatment of chronic diseases+ -	



# Checklist:

Sl No.	Document	Details	Enclosed
1.	Annexure I	DECLARATION SHEET	
2.	Annexure II	CERTIFICATE OF DECLARATION FOR CONFIRMATION OF IRDA GUIDELINES	
3.	Annexure III	RELATIONSHIP CERTIFICATE	
4.	Technical Bid (Annexure-A)	TECHNICAL BID	
5.	Financial Bid (Annexure-B)	FINANCIAL BID	

